

NHS Friends and Family Test

How did we do today?

Would you recommend our surgery?

Stop at our automated arrivals machine to give your feedback before you leave today or complete a card and pop in the patient comments box

In February 2020 we received the following feedback:

<i>Question: How likely are you to recommend our surgery to your family and friends?</i>	<i>Extremely Likely</i>	<i>87</i>
	<i>Likely</i>	<i>9</i>
	<i>Neither</i>	<i>1</i>
	<i>Unlikely</i>	<i>2</i>
	<i>Extremely Unlikely</i>	<i>2</i>
	<i>Don't Know</i>	<i>0</i>

... and patients commented ...

I have always found ALL the staff at Beccles Medical Centre to be polite, helpful and thoroughly professional. Knowing the pressure they are under, their standards of service and caring are first class. It makes it ALMOST a pleasure to be ill! ; I have always been extremely happy with the service received by both administrative and medical staff.